



Claire House  
CHILDREN'S HOSPICE

# VOLUNTEER NEWS



4<sup>th</sup> August 2022

## BONJOUR!!

I hope you are keeping well. I'm just back from Paris and wow, it felt so good to be abroad again after so long.

I spent the weekend with some of my girlfriends, we walked until our feet bled and laughed until our tummy's hurt, so all in all a good trip. I've included a picture I took of the Arc Di Triomphe, just look at those blue skies.

Have you been away yet this year, or are you excited for an up and coming trip? I'd love to hear what you've been up to and please do share your postcards from abroad!



So, what's happening at Claire House in August. Well the hospice it self now moves into it's busiest period, with lots of fun and special days planned for our families during the Summer holidays. I was in the hospice yesterday and they had a clown entertaining the kids, which sounded lots of fun. I would have much preferred to be there than in my meeting. Our events are also in full swing, so it's busy all round.

For volunteering, August is actually our quietest month as enquiries go down and lots of you are off on holidays. But fear not, September is our busiest period, so myself and the team are enjoying the calm before the storm.

## WORK EXPERIENCE

Last month, I mentioned we would be trialing a Work Experience program. This was a 'hybrid' program, that invited students to join us both virtually and in person. The reason we wanted to trial this, was so we can offer it out to more students year on year.

This year we had four students from a local high school join us for four days. Each day they heard from a variety of staff including David, our CEO. They would listen to a talk from staff, then they would complete an activity.

Some of the activities included, researching how Claire House can be greener. This is a topic the students were really interested in, and a topic Claire House are keen to move forward with, however as it doesn't sit within a particularly department, it's difficult for it to get going. However now we have some research, I think we can get going.

We thoroughly enjoyed hearing from the students. At the end of the week they had to present back all their findings. They were so confident, I felt like a proud parent.

I'm delighted to say the students enjoyed their time, so we will be running the program next year with more students. So if you know anyone looking for work experience next year, let them know about Claire House.



# SURVEYS

Thank you to everyone who has been completing our online ‘pulse surveys’. For those of you that don’t know, a pulse survey means we can collect information, in real time and do something about it in a timely manner – literally keeping our finger on the pulse!

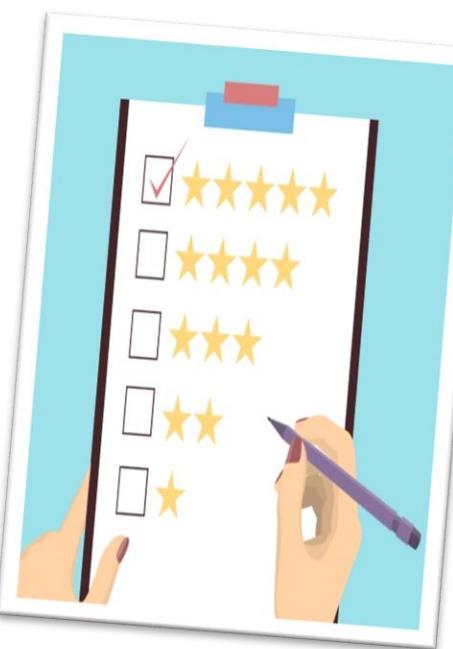
The surveys are located on our Claire House website in your Volunteer Hub area. So if you have a great day volunteering, or bad, if a volunteer has gone over and above, or a staff member made your day, we want to know about it. The more we know the more we can act upon it.

So far, we’ve had lots of lovely comments, particularly about our retail staff, so thank you to everyone who has took the time to comment. We check our results daily, so if you have any thing to say please do it here:

<https://www.clairehouse.org.uk/volunteering-hub/> (scroll to the bottom).

Of course, this will never replace our annual survey, which is due to be sent out next month. You will receive a copy in the post, you can send it back via our free post address, or hand it to your Manager or on reception. You’ll also have an opportunity to complete it online too.

We ask that whatever way to choose to complete it, you only do it once. More information will be coming next month, so stay tuned for that.



## AND FINALLY...

Does anyone else feel a bit unusual? Like there is a familiar feeling, but something isn’t the same!? I’m of course talking about the amazing win the England Team had in the Euros on Sunday. Our fantastic Lionesses where the ones who *finally* brought it home!! What an incredible achievement.

I didn’t manage to watch the final as I was away. But the game has reportedly ‘netted’ the largest TV audience for a women’s match in UK HISTORY. And the highest audience figures of anything on TV this year!! Wow!!

I don’t know about you, but there has definitely been a great buzz for the first time in women’s football. Which of course is a shame it’s taken so long, however I think the Lionesses will build on this excitement now, do good things, and keep that momentum going.

I couldn’t help but think of all the young girls watching that feeling inspired. How wonderful.

Until next time, look after yourself,

Amy x

